



Motor Dealer Council of BC Announces Consumer Compensation Fund Board of Directors

June 16, 2004

Burnaby, BC - The Motor Dealer Council of BC (MDC), is pleased to announce the appointment of Jack Jenner of Victoria as Chair of the Council's Customer Compensation Fund Board. Jenner, President of Jenner Chev Olds since 1981 and Director of General Motors Regional Marketing Advisory Board for BC, was appointed to a three-year term to oversee the Fund that protects consumers in their dealings with motor dealers in British Columbia.

"Jack's long-time commitment to excellence in the motor dealer industry in this province bodes well for the Customer Compensation Fund," said Bob Stewart, Chair of the MDC. "In addition to serving on the Board in the past, Jack has held numerous positions with both the BC and Canadian Motor Dealer Associations."

Doug Potentier of Victoria (former CEO, Greater Victoria Chamber of Commerce and Victoria Police Deputy Chief) and Art Pike of Kelowna (President, Westgate RV Centre) were appointed as three-year members and Rick Bentley of Richmond, (General Sales Manager, Richmond Nissan and Infiniti Richmond, Richmond Automall) and Mary Freeman of Victoria (General Manager, Liquor Control and Licensing and former Registrar of Motor Dealers) were appointed for two-year terms.

The Consumer Compensation Fund allows consumers who purchased new and used motor vehicles or extended warranties through a dealer to claim up to \$20,000 where a loss was a result of motor dealer business failure, dishonest behaviour or failure to provide clear title by a dealership. Newly-registered BC motor dealers contribute \$300 annually to the fund.

Applications for compensation are reviewed by the Board to determine the eligibility of the claim and whether a hearing or further documentation is required. The processing time for each claim will vary depending on the information received and the need for further investigation. All decisions made by the Board are final and are not subject to review.

The MDC is a non-profit organization delegated by the Province of BC to administer and enforce the Motor Dealer Act. The MDC focuses on four areas of service: the licensing of approximately 1,700 motor dealers and their sales representatives, compliance, consumer inquiries and complaints and consumer relations and education.

For more information on the MDC, visit www.mdcbc.com, call (604) 294-9889 or fax (604) 294-9313.
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